

## LONG TIME BUSINESS



Victor and Annie Licon, owners of CC Foundation Repair Co., guide customers to educate themselves about the foundation repair process before having the work done.

*Staff photo*

## When foundations falter

● CC Foundation Repair tames the shifting sands and swelling clays under Coastal Bend homes

With almost 30 years of providing foundation repair in the Corpus Christi area, Victor and Annie Licon know the lay of the land — especially the land that lies

under homes in the Coastal Bend. As owners of CC Foundation Repair Co., the Licons strive to share that knowledge with their customers. Customers with a full understanding of the process used to stabilize foundations are better able to prevent problems in the future, the Licons pointed out.

"We like to be well-rounded with our approach with custom-

ers," Victor Licon said. "When we start a job, I always recommend that homeowners try to be on site for at least the first day. I want to be able to show them the quality of our work but also give them the opportunity to clearly see the depth of the process, so they know what they're getting for their money."

Because foundation repair happens underground, once the job is complete, it is not overtly apparent how much work was done and the amount of materials used. If a customer can't be on site, Victor takes photos that illustrate the whole process.

CC Foundation Repair takes extra steps to give customers peace of mind, including offering a lifetime guarantee on foundation stabilization work, Victor said. Additionally, all slab, pier and beam work is certified by a structural engineer.

As a true craftsman in the field, Victor takes pride in the bell-bottom pier system that is the cornerstone of his business.

"There are other types of piercing methods available," he explained, "but in our 30 years of business, we have found the deep-drilled bell-bottom method is the only long-term solution."

Victor admits that, for most people, the benefits of a deep-drilled bell-bottom pier is not that exciting. However, this method of foundation stabilization helps him sleep better at night "because I know we have done the best job possible for our customers."

Victor and his crew take precautions on work sites to ensure no additional damage occurs in a home while they complete their work. They also leave the site clean and free of debris.

"Our crew has been with us forever," Annie boasted. "We have the utmost trust in their work ethics and their workmanship."

Victor added that he is often complimented about the work of the CC Foundation Repair team.

"In fact, we had one client who called to thank us because we left her home cleaner than she left it," he said. "We do take the extra effort to wipe things down, sweep up, mop, if necessary, and haul off any leftover materials."

That level of customer satisfaction, Victor said, is how CC Foundation Repair has stayed in business since 1986.

CC Foundation Repair is at 5613 Safari Drive and can be reached by calling 361-994-1151.